## Karnasch Professional Tools GmbH

CNC TOOLS DIVISION Siemensstraße 1 D-68542 Heddesheim Fax: +49 (0) 6203 - 41590 Mail: info@karnasch.tools

Customer service: +49 (0) 6203 - 4039 0



except complaints

# Return of goods (only for tools)

#### Dispatch to:

Karnasch Professional Tools GmbH Siemensstraße 1 D-68542 Heddesheim

Customer number – Please indicate

Delivery note/Invoice number

Return of goods can be made only for unused and current catalog items in their undamaged original packaging. Excluded are sale or discontinued items, items which are not conform to the current technical design as well as special tools. In case of reasons for returning indicated with **×**, we charge a 15% processing fee from the value of goods, but a minimum of 15€ net.

### Customer/Contact person (for queries):

#### Shipping address:

Company/Department				Company/Department
Street				Street
Postcode/Town				Postcode/Town
Tel		Email		
Surname (contact person)		irst name		
Reasons of re	eturn Please check	as appropriate	emarks	
Order place	d in error (🗙)			
Wrong deliv	ery			
No use ( <b>X</b> ) (-> phone co	ontacting in advance re	quired)		
Quantity Item number				

All services are subject to the general terms and conditions of Karnasch Professional Tools. Please consult or download these at www.karnasch.tools. Return of goods can only made free to factory, the return of unfree goods is not accepted.

Date