Karnasch Professional Tools GmbH
INDUSTRIAL TOOLS DIVISION
Straße des Friedens 10
D-15848 Tauche / OT Görsdorf
Mail: info@karnasch.tools

Customer service: +49 (0) 6203 - 4039 0

ata Karnasch®

Return of goods (only for tools)

except complaints

Dispatch to:

Karnasch Professional Tools GmbH
Straße des Friedens 10
D-15848 Tauche / OT Görsdorf

Customer number – Please indicate

Delivery note/Invoice number

Return of goods can be made only for unused and current catalog items in their undamaged original packaging. Excluded are sale or discontinued items, items which are not conform to the current technical design as well as special tools. In case of reasons for returning indicated with ✕, we charge a 15% processing fee from the value of goods, but a minimum of 15€ net.

Customer/Contact person (for queries):

Company/Department

Street

Postcode/Town

Tel

Email

Surname (contact person)

First name

Shipping address:

Company/Department

Street

Postcode/Town

Reasons of return *Please check as appropriate*

- ☐ Order placed in error (✕)
- ☐ Wrong delivery
- ☐ No use (✕)
  (-> phone contacting in advance required)

Remarks

Quantity	Item number

All services are subject to the general terms and conditions of Karnasch Professional Tools. Please consult or download these at www.karnasch.tools.

Return of goods can only made free to factory, the return of unfree goods is not accepted.

Date

Signature